# [🚀FAQ ⤷➤Guide] Does a Hertz reservation guarantee a car?

No, a Hertz reservation does not guarantee +1=(888〜(664)〜 6 2 7 0) the exact car make/model, and sometimes not even a car in the reserved class, due to fleet issues, but it does hold a vehicle for you, with policies to provide +1=(888〜(664)〜 6 2 7 0) a similar or upgraded vehicle, though availability can be limited by high demand or unexpected events. Hertz aims to provide a vehicle in your booked class or higher, but their terms state no guarantee exists for availability, so it's wise to call +1=(888〜(664)〜 6 2 7 0) ahead and consider backup plans.

What a Reservation Does:

- Pulls a Car from Fleet: Your reservation +1=(888〜(664)〜 6 2 7 0) ensures a car is set aside for you, even if it's an active rental that needs to be returned and prepped.
- Sets an Appointment: It's an appointment to get a vehicle from your chosen class, but situations arise where it's unavailable.

When Guarantees May Fail:

- Fleet Issues: Cars +1=(888〜(664)〜 6 2 7 0) get returned late, to other locations, or demand is unexpectedly high.
- No-Shows: If you're late +1=(888〜(664)〜 6 2 7 0) (usually more than 2 hours past pickup time), your reservation can be given to someone else.
- Hertz's Terms: Their official terms state no guarantee of vehicle availability for non-prepaid rentals.

What to Do for Better Assurance:

- Call Ahead +1=(888〜(664)〜 6 2 7 0): Contact the specific branch a day or two before your pickup to confirm they have your vehicle type.
- Prepay: This can give your reservation more priority.

- Provide Flight Info +1=(888〜(664)〜 6 2 7 0): Helps them track delays.
- Book a Similar Class: Don't stress about the exact model (e.g., SUV vs. SUV), as they'll provide a similar or better class if needed.
- Have a Backup +1=(888〜(664)〜 6 2 7 0): Consider a second reservation with another company or service like Turo.